

Date: 30th September 2026

Service Discontinuation Notification – demo.thermal.ai

Dear Valued Customer,

Calumino Pty Ltd hereby issues formal notification of the discontinuation of the demo.thermal.ai web platform. The service will be permanently shut down on October 30, 2026

After the shutdown date, data and device configurations held on the platform will no longer be accessible.

Affected Products

This notification applies to all CTS2001 and earlier-generation devices connected to the demo.thermal.ai MQTT broker, including evaluation kits and starter kits preconfigured for demo.thermal.ai prior to shipment. Sensors will continue to operate after the shutdown date; however, devices still pointed at the demo.thermal.ai broker will no longer be reachable for visualisation or remote configuration.

Transition Path

To maintain equivalent functionality, Calumino will provide a self-hosted package (Docker image with setup documentation) that reproduces the demo.thermal.ai visualisation and configuration interface on your own infrastructure, using your own MQTT broker.

Existing devices will need to be reconfigured to point to your broker. Depending on your hardware, this can be performed via a configuration command over the device's serial/USB interface, or over-the-air where your deployment supports it. Remote update is not available on all device variants. For fielded devices that cannot be readily accessed or reconfigured, please contact Calumino to discuss options.

For any questions, please reach out your channel partner or Calumino salesperson, or contact Calumino at info@calumino.com.

We appreciate your continued support and understanding as we transition to our next-generation product platform.

Sincerely,

Calumino Pty Ltd